

5-Star Customer Support

Refrigerators

Why is the Refrigeration System also called the "sealed system?"
What are the three main components of the refrigeration system?
What is "refrigerant?"
List the basic functions of the:
Compressor
 Condenser
Evaporator
• Damper
What are some of the "notable symptoms" that you will see for each of the four components?
• Compressor
• Condenser
• Evaporator
• Damper
Why do the evaporator coils need to be defrosted regularly?
Where does the melted water ("condensate") go?



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What are notable symptoms related to the defrost system?
What are the proper operating temperatures for the two compartments? • Freezer • Fresh-food compartment
Why should customers keep thermometers in their refrigerators?
How do you set the controls in a refrigerator?
How do Dual Evaporator refrigerators differ from the more common Single Evaporator models?
Water "being out of place" in a refrigerator: describe the potential causes of each of these: • Liquid water
Solid Ice
Frost or "rime ice"
Condensation

What should you ask your customer regarding their non-functioning icemaker?

What conditions are necessary for an ice maker to function?



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Label the following components on this refrigerator:

Damper

Compressor

Evaporator coils

Evaporator fan

Evaporator defrost

Condenser coils

Condenser fan

Door Gaskets

