

## 5-Star Customer Support

### Basic Gas

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What are the two types of appliances that use gas fuel?

What are the two types of gas fuel used in nearly all appliances in North America?

Which type of gas is used in your area? (if you don't know, ask your employer)

What are two issues that can cause a customer to smell gas that are NOT related to a leak?

Why is it not a good idea to have a CO monitor in the kitchen?

What should a "healthy" flame look like in a gas appliance in your area? (based on the type of gas fuel that is most often used)